



BENEFITS.gov
Your Path to Government Benefits

Benefits.gov Program Charter

DOL MRB Presentation
September 17, 2010

What is Benefits.gov?



Benefits.gov, an online resource to government benefits...



- Benefits.gov is...
 - the official benefits website of the US Government®
 - Better access for *all* US citizens
 - Prescreening services for more than 1,000 benefit programs
 - Contact information for benefit programs
 - In English *and* Spanish
 - Established in April, 2002
 - DOL is Managing Partner

Benefits.gov = Citizen Access to Government

- Prior to Benefits.gov, citizens **needed to know** of benefits and **what Agency** provided them
- Benefits information was spread across more than **30 million** Federal and State web pages



- Benefits.gov simplifies the process and create access. Since 2002...
 - 26 million citizen visits and growing
 - Covers more than 1,000 programs
 - Referred more than 6.5 million to agency benefit programs

Benefits.gov Has A Wide Array Of Programs

- Benefit categories include:

- Counseling
- Disaster Relief
- Financial Assistance
- Grants / Scholarships / Fellowships
- Housing
- Loan / Loan Repayment
- Social Security / Pension
- Volunteer Opportunities
- Child Care / Child Support
- Disability Assistance
- Education / Training
- Health Care / Living Assistance
- Medicaid / Medicare
- Food / Nutrition
- Insurance
- Utilities



Benefits.gov Program Operations

- Drives activities and partners toward achievement of the mission



- Builds and supports the websites
- Assures compliance with Federal IT and DOL requirements
- Communicates the program to create citizen awareness
- Engages partners to participate and maintain program content
- Maintains governance for the partnership of 16 Agencies

The Partnership Makes It Work...



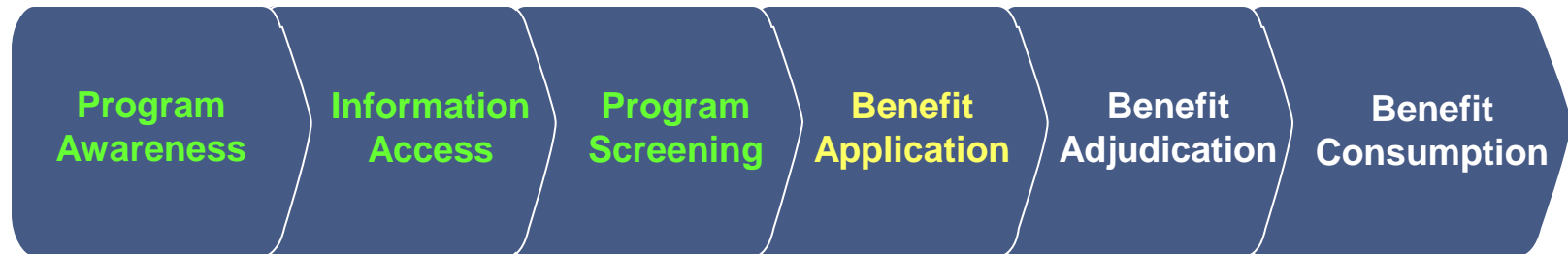
The Benefits.gov Program is Spreading the Word...

Benefits.gov serves all US citizens, our current outreach efforts focus on:

- Caseworkers serving at-risk populations
- Low Income Individuals And Families
- Senior & Disabled Citizens
- Unemployed Workers
- Veterans
- Farmers
- Students
- Educators



The VALUE chain – Now and the future



- Benefits.gov currently narrows down available benefit programs to those the citizen is likely eligible for...
- ... and provides contact information for the citizen to apply for the identified programs.
- Citizens want to take the next step – applying online!

Benefits.gov is recognized...



- ✓ IRMCO Citizen Service Award ('08)
- ✓ Excellence.gov Top 25 finalist ('04, '05, '07)
- ✓ Top 20 for Intergovernmental Solutions ('06)
- ✓ Computerworld Laureate ('06)
- ✓ E-Gov Pioneer Award ('03)
- ✓ FOSE Showcase of Excellence finalist ('03)
- ✓ Secure E-Biz Winner, Citizen Service, Federal CIO Council ('03)
- ✓ Overall Performance Award for Excellence in eGovernment, The Performance Institute ('02)
- ✓ Gracie Award for Excellence in Government, *Government Executive Magazine* ('02)
- ✓ "Hot Site!," *USA Today* ('02)



Questions?

Thank you!